To assist with the use and understanding of plan information, you can receive your medical and pharmacy benefit information by visiting www.aultcare.com and logging into your account by selecting “Account Login.”

If you do not have an account, you can create one by clicking on the Account Login button, then the “Register for a new account” link at the bottom of the blue box. The screen capture to the right shows our login page and an arrow shows where the registration link is located.
STEP 03

Once you are logged into your account:
- Select the “Eligibility” link at the top of your screen
- Select member’s name from the drop-down and click “Search”
- Click on the member’s name (you will be directed to the “Employee Base Plan Detail” page)

STEP 04

Once on Employee Base Plan Detail, view your:
- Benefit information
- Plan certificate
- Deductible & out-of-pocket accumulators
- Identification card
- Primary Care Practitioner

Additional Online Resources:
Visit other pages of interest from these convenient links on our homepage. These pages do not require a login or membership.

Member Guide
- Obtain emergency services
- Evaluate new medical technology
- Notice of Privacy Practices
- Complaint or appeal filing
- Enrollee rights and responsibilities
- Benefits and services included and excluded from your coverage
- When and how to submit a claim for covered services
- How to obtain primary care, specialty care, and behavioral health services
- What to do if you need to be hospitalized
- Obtain care outside the service area
- Obtain care after normal business hours
- How to obtain language assistance
Health and Wellness Information

- Care Coordination Services
  - (Utilization, Disease, and Case Management)
- Health Talks Calendar
- Self-Management Health Tools

Online Health Library

- Provides tools and resources for a healthy lifestyle
- Helps relieve stress before surgery
- Assists in managing your health conditions

Provider Directory

Includes information about network health care professionals and allows you to search for providers by:

- Name
- Gender
- Languages Spoken
- Hospital Affiliation
- County
- Specialty
- Distance
- Whether or not they are accepting new patients

Quality Information

- News
- After Hours Care
- Clinical outcomes
- Health Care Reform
- Quality program outcomes
- Member satisfaction outcomes
The AultCare Medical Cost Estimator provides members an estimate of what their out-of-pocket would be for a variety of in-network services and procedures. The Medical Cost Estimator also empowers AultCare enrollees to be better consumers of health care by allowing them to compare expenses for physicians, hospitals, and facilities.

### HOW IT WORKS

- Access the AultCare Medical Cost Estimator by logging into your AultCare Member account at aultcare.com and select this button:
- Next, you will be asked to agree to the terms of use for the AultCare Medical Cost Estimator.

### SELECT MEMBER

1. From the list of members in this group, select the member who will be receiving the procedure/service.
2. Click the green NEXT button to continue.

### SELECT PROCEDURE

3. Either type in the name of the procedure/service or the CPT code in the box at the top or use the drop down menus to select the procedure/service by clicking the arrow to the left of the name of the service.

### SELECT PROVIDERS

4. Select up to four providers for a cost comparison. Click the NEXT button to continue.

### COST ESTIMATE

5. This screen shows a comparison of estimated costs between the different providers selected on the previous screen.

QUESTIONS? PLEASE CONTACT THE AULTCARE CUSTOMER SERVICE DEPARTMENT.
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Email: aultcare@aultcare.com