

# AULTCARE ON THE WEB

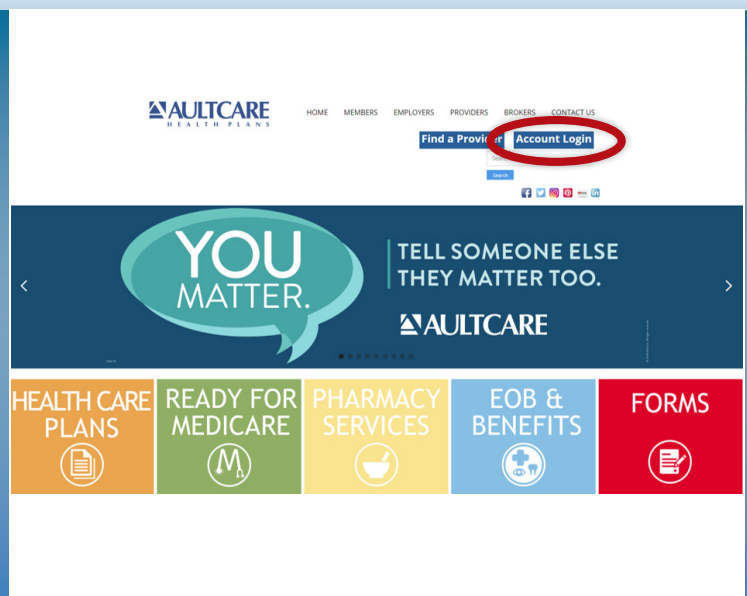
[www.aultcare.com](http://www.aultcare.com)

AultCare's website serves as a comprehensive resource to stay up-to-date on your healthcare. Provider, pharmacy, and wellness information is available at your fingertips and forms are conveniently available for you to download. You can also create an online account to keep track of your claims and other personalized healthcare information. Use this guide to help set-up your online account and learn about the many features available on the AultCare website.



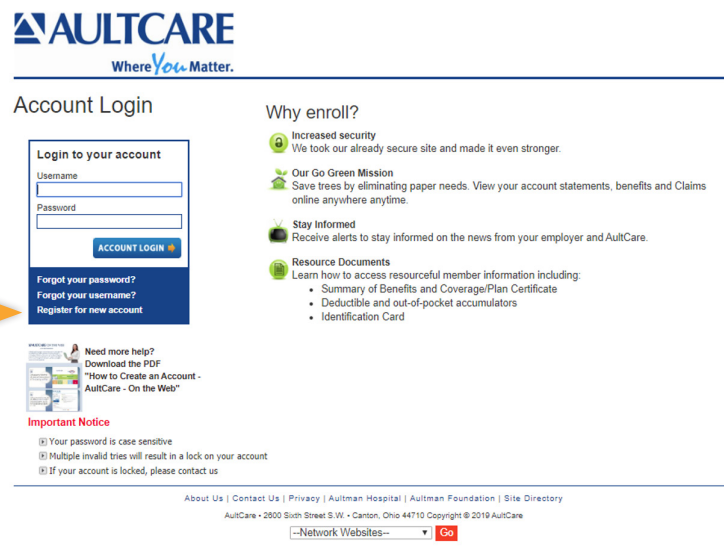
## STEP 01

To assist with the use and understanding of plan information, you can receive your medical and pharmacy benefit information by visiting [www.aultcare.com](http://www.aultcare.com) and logging into your account by selecting "Account Login."



## STEP 02

If you do not have an account, you can create one by clicking on the **Account Login** button, then the "Register for a new account" link at the bottom of the blue box. The screen capture to the right shows our login page and an arrow shows where the registration link is located.



## STEP 03

Once you are logged into your account:

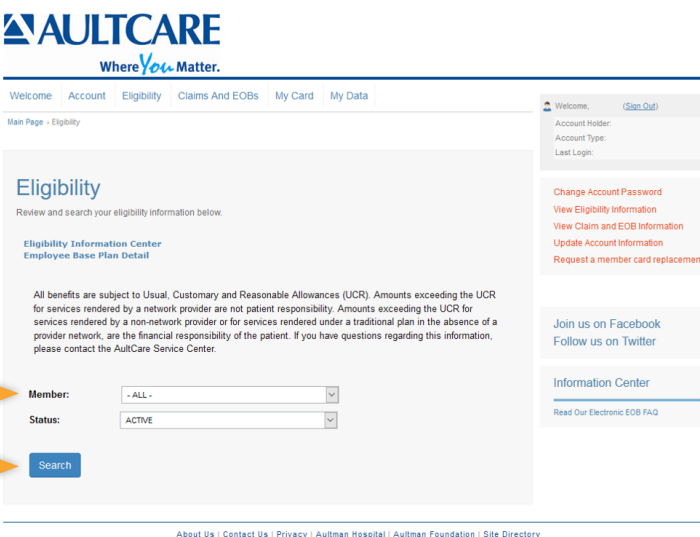
- Select the **"Eligibility"** link at the top of your screen
- Select member's name from the drop-down and click **"Search"**
- Click on the member's name (you will be directed to the **"Employee Base Plan Detail"** page)



## STEP 04

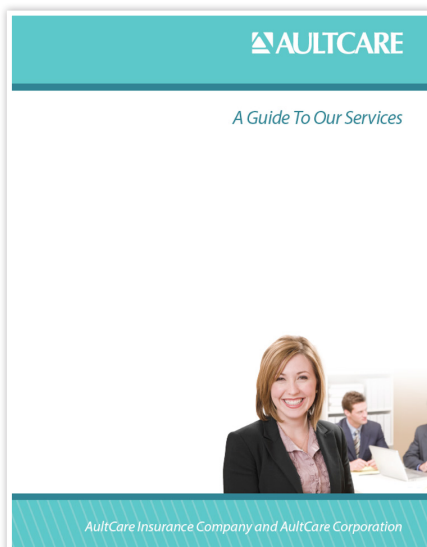
Once on **Employee Base Plan Detail**, view your:

- Benefit information
- Plan certificate
- Deductible & out-of-pocket accumulators
- Identification card
- Primary Care Practitioner



## Additional Online Resources:

Visit other pages of interest from these convenient links on our homepage. These pages do not require a login or membership.



### Member Guide

- Obtain emergency services
- Evaluate new medical technology
- Notice of Privacy Practices
- Complaint or appeal filing
- Enrollee rights and responsibilities
- Benefits and services included and excluded from your coverage
- When and how to submit a claim for covered services
- How to obtain primary care, specialty care, and behavioral health services
- What to do if you need to be hospitalized
- Obtain care outside the service area
- Obtain care after normal business hours
- How to obtain language assistance

## Health and Wellness Information

- Care Coordination Services
  - Utilization Management
  - Population Health Management
  - Case Management
  - Disease Management
  - Pharmacy
  - Wellness
- Health Talks Calendar
- Self-Management Health Tools



## Online Health Library

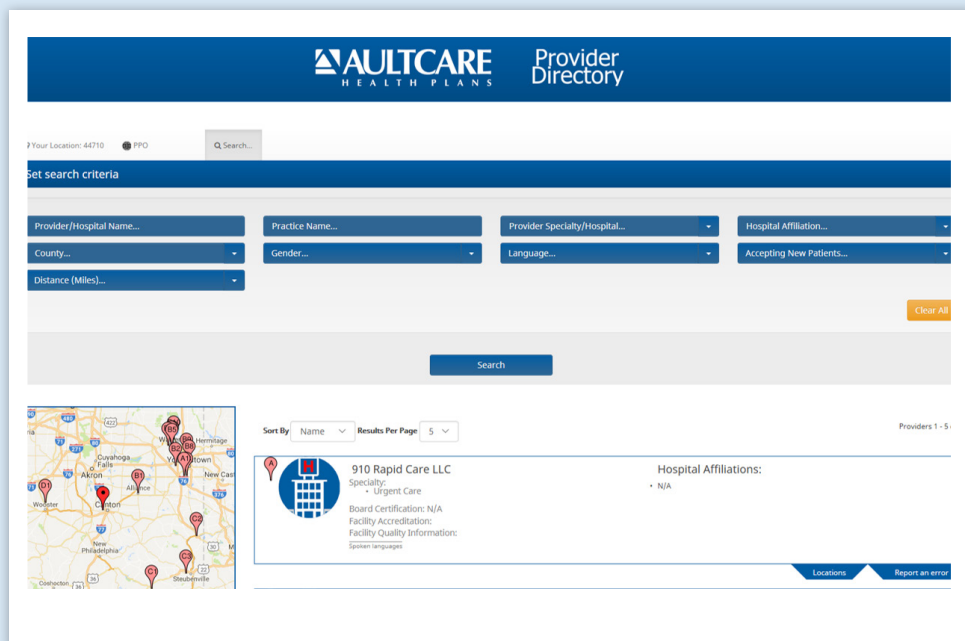
- Provides tools and resources for a healthy lifestyle
- Helps relieve stress before surgery
- Assists in managing your health conditions



## Provider Directory

Includes information about network healthcare professionals and allows you to search for providers by:

- Name
- Gender
- Languages Spoken
- Hospital Affiliation
- County
- Specialty
- Distance
- Whether or not they are accepting new patients



## Quality Information

- News
- After Hours Care
- Clinical outcomes
- Quality program outcomes
- Member satisfaction outcomes



# AULTCARE MEDICAL COST ESTIMATOR

The AultCare Medical Cost Estimator provides members an estimate of what their out-of-pocket would be for a variety of in-network services and procedures. The Medical Cost Estimator also empowers AultCare enrollees to be better consumers of healthcare by allowing them to compare expenses for physicians, hospitals, and facilities.

## HOW IT WORKS

- Access the AultCare Medical Cost Estimator by logging into your AultCare Member account at aultcare.com and select this button:



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[CLICK HERE](#) [GO](#)

- Next, you will be asked to agree to the terms of use for the AultCare Medical Cost Estimator.

## SELECT MEMBER

1. From the list of members in this group, select the member who will be receiving the procedure/service.
2. Click the green NEXT button to continue.

**YOUR SELECTIONS**

Member

First & Last Name

Next

**Select Member**

Please select the member who will be receiving the treatment/service(s).

**MEMBERS**

Name	Group Name	Group Number	Member ID	Date of Birth
First Name	NAME OF YOUR	X000000	001234567890X	01/01/1960
Last Name	INSURANCE GROUP			

## SELECT PROCEDURE

3. Either type in the name of the procedure/service or the CPT code in the box at the top or use the drop down menus to select the procedure/service by clicking the arrow to the left of the name of the service.

**YOUR SELECTIONS**

Member [edit]

First & Last Name

Procedure [edit]

Non-Selected

**Select Procedure**

Please select the medical procedure by entering a CPT code or a Procedure name, or by selecting a procedure/service from the drop down menu in the particular category.

Please enter CPT code or Procedure name

CHIROPRACTIC

EMERGENCY VISITS

LAB & PATHOLOGY

MATERNITY CARE AND DELIVERY

MEDICINE - DIALYSIS

OFFICE VISITS

## SELECT PROVIDERS

4. Select up to four providers for a cost comparison. Click the NEXT button to continue.

**YOUR SELECTIONS**

Member [edit]

First & Last Name

Procedure [edit]

Sleep Study

Providers

Aultman Hospital

Childrens Hospital Medical Center

Union Hospital Association

Drake DO Jennifer A

Next

**Select Providers**

You may select up to four providers for a cost comparison estimate.

In order to establish a medical cost estimation, the providers listed have met our criteria for the number of procedure/services performed.

**Records Found: 14**

<input type="checkbox"/> Alliance Community Hospital	Alliance, OH
<input checked="" type="checkbox"/> Aultman Hospital	Canton, OH
<input type="checkbox"/> Aultman Orrville Hospital	Orrville, OH
<input type="checkbox"/> Bavis MD, James R	Canton, OH
<input type="checkbox"/> Bou Serhal MD, Chadi E	Canton, OH

[View More Locations](#)

## COST ESTIMATE

5. This screen shows a comparison of estimated costs between the different providers selected on the previous screen.

**YOUR SELECTIONS**

Member [edit]

First & Last Name

Procedure [edit]

Sleep Study

Providers [edit]

Aultman Hospital

Childrens Hospital Medical Center

Drake DO, Jennifer A

Union Hospital Association

New Estimate

**Cost Estimate as of 11/5/2015**

Please note that the costs provided here are estimates only and can differ from the actual costs.

**PROVIDER ESTIMATES**

The costs below represent the treatment cost when the selected provider is involved in your care. These costs may include facilities, physicians, and other additional services and not just the cost for the listed provider.

Provider	Provider Category	Provider Estimate	Patient Owe Amount
Aultman Hospital	Hospital	\$1,959	\$1,490
Childrens Hospital Medical Center	Hospital	\$1,089	\$1,089
Drake DO, Jennifer A	Other	\$588	\$588
Union Hospital Association	Hospital	\$1,615	\$1,490

**PLAN SUMMARY**

Plan Name	AULT 1500/100 B/PPO
Deductible	Individual \$1,500 / Family \$3,000
Out of Pocket Max	Individual \$1,500 / Family \$3,000
Remaining Deductible	Individual \$1,243 / Family \$2,978

**QUESTIONS? PLEASE CONTACT THE  
AULTCARE CUSTOMER SERVICE DEPARTMENT.**

Local: 330-363-6360 Toll-Free: 1-800-344-8858

Email: aultcare@aultcare.com